



Press Release

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Penske Truck Leasing Expands**Commercial Truck Collision Management Offering with Claims InSite**

Collision Management Solution Complements Penske's Truck Collision Repair Centers

READING, Pa., May 4, 2009 – Penske Truck Leasing now offers Claims InSite, a collision management solution, to complement its North America truck collision repair centers.

Claims InSite is a unique solution designed to facilitate management of the entire accident process in real time, from incident reporting to ensuring vehicles are repaired in a quick, efficient and cost-effective manner.

The solution also identifies the right collision repair centers and finds the best locations for chassis, body and trailer repairs, complete vehicle refinishing, and frame and alignment work for commercial trucks and vehicles via a national network.

Penske operates 16 commercial truck collision repair centers across North America, where both Penske equipment and other retail fleet customers are serviced. More than 200 trained technicians utilizing the latest repair and refinishing techniques staff the centers, annually repairing more than 18,000 vehicles. Penske truck collision repair centers are located in the following cities:

- Burlington, Ontario, Canada
- East Hartford, Conn.
- Fort Wayne, Ind.
- Garland, Texas
- Greensboro, N.C.
- Lithia Springs, Ga.
- Houston, Texas
- Indianapolis, Ind.
- Milwaukee, Wis.
- Norcross, Ga.
- Phoenix, Ariz.
- Poplar Bluff, Mo.
- Reading, Pa.
- Tampa, Fla.
- Toledo, Ohio
- Woodland, Calif.

Developed in collaboration with The CEI Group Inc., a collision and claims management expert with more than 25 years of experience serving fleets, Claims InSite expedites and organizes the end-to-end accident management process—managing physical damage claims; identifying high-quality, cost-effective collision repair facilities; capturing metrics and statistical analyses of accident reports; and securing payment from at-fault parties.

When an accident occurs, Penske customers can call the 24-hour, seven-day per week Claims InSite national call center for assistance. Claims specialists gather claim information, including incident details from the driver, vehicle photos and police reports, and upload it to a Web-based management

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Penske Expands Commercial Truck Collision Offering/Page 2 of 2

system. As details regarding repairs and insurance claims are processed, customers can track progress in real-time through the password-protected site, located at MyFleetAtPenske.com.

“By partnering with CEI to create Claims InSite, we provide customers with a white-glove accident management service,” said Frank Mileto, Senior Vice President – Business Ventures, Penske Truck Leasing. “We are constantly innovating and expanding our service offerings in order to meet the varying fleet management needs of our customers. By adding Claims InSite to our truck collision repair offering, Penske relieves customers of the burdens of accident management and allows them to focus on their core business.”

“Third-party accident management is still a relatively new concept for the trucking industry,” said Wayne Smolda, founder and Chief Executive Officer of CEI. “We couldn’t have a stronger partner than Penske to help us introduce the concept, especially now that truck fleets need more than ever to find creative ways to cut costs and leverage their staff time.”

CEI is a leading provider of technology-enhanced vehicle accident, driver safety and fleet risk management services. Its provider network includes some 4,000-collision repair shops in North America, including nearly 900 truck collision repair centers. Its customers include self-insured commercial, institutional and governmental fleets, directly and through its alliances with fleet leasing companies. CEI also provides vehicle direct repair program outsourcing to leading property and casualty insurance companies.

Founded in 1983, CEI has headquarters near Philadelphia, Pa., with field sales offices in Trevese, Pa.; Monroe, Mich.; Tulsa, Okla.; and Pittsburgh Pa. In 2000, CEI launched DriverCare™, a line of fleet risk management and driver safety services, and in 2004 expanded its footprint to the European marketplace as CEI-Europe. For more information about CEI, please visit www.ceinetwork.com.

Penske Truck Leasing Co., L.P., headquartered in Reading, Pa., is a joint venture among Penske Corporation, Penske Automotive Group and General Electric. A leading global transportation services provider, Penske operates more than 200,000 vehicles and serves customers from more than 1,000 locations in North America, South America, Europe and Asia. Product lines include full-service truck leasing, contract maintenance, commercial and consumer truck rentals, transportation and warehousing management, and supply chain management solutions. Visit www.GoPenske.com to learn more about the company and its products and services.

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